

ANY OTHER LEGAL THEORY OF LIABILITY OTHER THAN THE EXCLUSIVE LIABILITY SET FORTH IN THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

**COMMERCIAL APPLICATIONS**

If the building in which the Product is installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be a Ten (10) Year Limited Warranty from the date of Product installation, applicable to all Product parts and components, with labor at no charge to Property Owner on warranted work for a one (1) year period, from the date of Product installation, and subject to all other terms and conditions of this Warranty. This Commercial Applications Limited Warranty is transferable one time by the original owner within the first ten (10) years from date of Product installation. Upon transfer, the transferred warranty period shall be limited to the unexpired remaining portion of such ten (10) years from date of Product installation, and shall not be further transferable.

**WARRANTY VOIDANCE DUE TO MODIFICATIONS OR ALTERATIONS**

This Warranty is void if any modifications, alterations, or removal of parts are made to the Products without prior written authorization from the Manufacturer. Unauthorized coatings, treatments, or repairs that deviate from the Manufacturer's guidelines will also void this Warranty. Additionally, any removal or disassembly of components, unless part of an authorized repair, will nullify the warranty. All actions that alter the original condition of the Products outside of Manufacturer-approved procedures are excluded from coverage.

**SUGGESTED CLEANING OF PRODUCT**

**Glass:**

Clean glass with a mixture of mild dish soap and water. Rinse completely with clear water, then wipe dry with a soft cloth to avoid water spots. Avoid washing Products in direct sunlight. Never use petroleum-based cleaners or caustic chemicals on the glass.

**Vinyl Sashes and Mainframes:**

Vacuum dirt from sill and track areas before washing. Clean vinyl with a mixture of mild dish soap and water. Mild, non-abrasive soaps are usually safest for most dirt and stain removal. Always rinse completely with clean water and wipe dry.

**Screens:**

Remove from Product, then wash on a flat, clean surface with mild soap and water and a soft brush. Rinse, wipe dry and then reinstall.

For additional information, you may download AAMA's Caring for Your Windows and Doors pamphlet at [www.fgiaonline.org](http://www.fgiaonline.org).

HIGH CONCENTRATION CLEANERS MAY CAUSE DAMAGE TO GLASS AND VINYL. DO NOT USE SOLVENTS, PAINT REMOVERS, OR CLEANERS CONTAINING ABRASIVE PARTICLES.

This cleaning information is suggested in an effort to be of assistance; however, the Manufacturer can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.

The Products are manufactured and warranted by: Associated Materials Innovations, a division of Associated Materials, LLC, 3773 State Road, Cuyahoga Falls, Ohio 44223.

**This Lifetime Limited Warranty applies to all Products manufactured on or after March 1, 2025.**

Associated Materials Innovations,  
a division of Associated Materials, LLC  
3773 State Road  
Cuyahoga Falls, Ohio 44223

**For warranty questions:** call 1-800-489-1144 or visit [associatedmaterials.com/warranty](http://associatedmaterials.com/warranty).

ISSUED TO

ORIGINAL PURCHASER—PRESENT PROPERTY OWNER

PROPERTY ADDRESS

CITY STATE ZIP

PHONE DATE OF PRODUCT INSTALLATION

DEALER'S NAME

NUMBER AND TYPE OF PRODUCTS PURCHASED



For more information,  
please visit [associatedmaterials.com/warranty](http://associatedmaterials.com/warranty)  
or call 1.800.489.1144.

**Effective Date: March 1, 2025**

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# LIFETIME LIMITED WARRANTY

WITH TRANSFERABILITY  
PROVISIONS

WINDOWS AND  
PATIO DOORS



# LIFETIME LIMITED WARRANTY

## WITH TRANSFERABILITY PROVISIONS

### WINDOWS AND PATIO DOORS



This Lifetime Limited Warranty (this “Warranty”) is effective for all Associated Materials Innovations, a division of Associated Materials, LLC (the “Manufacturer”), window and patio door products (the “Product(s)”) manufactured by the Manufacturer on or after March 1, 2025. Applicable previous warranties will continue to apply to the Products manufactured by the Manufacturer prior to such date. The Manufacturer makes available to the Original Purchaser–Present Property Owner this Warranty, warranting the Products for as long as the Property Owner shall own and live in the property at the stated property address, from date of Products installation, under normal use and service, against specified defects in material and workmanship of the Products, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Warranty.

#### **Lifetime Limited Warranty – Vinyl Sash Frame and Vinyl Mainframe**

For as long as the Original Purchaser–Present Property Owner shall own and live in the property, the rigidized vinyl in the Products sash frames and in the Products mainframe of the basic Product unit will be warranted against cracking, warping, peeling, flaking, blistering or corroding.

#### **Lifetime Limited Warranty – Moving Parts of the Basic Product Unit**

The moving parts of the basic Product unit, consisting of the balance to raise and lower the Product sash or the brass wheels to slide the sash, and locking mechanism to secure the Products sash, are all warranted for as long as the Original Purchaser–Present Property Owner shall own and live in the property. The Manufacturer is not liable for natural weathering of exterior finishes or corrosion of the hardware or screens in highly corrosive environments, such as the entire state of Hawaii or within two miles of any coastline.

#### **Lifetime Limited Warranty – Fiberglass Screening and Screen Frame**

The fiberglass screening material used in the Products screen and the material for manufacture of the screen frames are warranted against manufacturing defects resulting in rotting or rusting, for as long as the Original Purchaser–Present Property Owner shall own and live in the property. Should such a manufacturing defect occur, the Manufacturer agrees to furnish new screen material or new screen frame material to the Property Owner, transportation charges payable by the Property Owner.

#### **Lifetime Limited Warranty – Insulating Glass Unit**

The hermetically sealed insulated glass unit of the Products is warranted for as long as the Original Property Owner shall own and live in the property from date of Product installation against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service.

#### **Labor Provisions**

During the one (1) year period from date of Product installation, the Manufacturer will provide the labor at no charge to the Original Purchaser–Present Property Owner for repair or replacement of the warranted Product part or component, under the provisions of this Warranty. Except as to labor on repair or replacement for one (1) year on warranted work following date of Product installation, this Warranty does not include any additional labor costs and the Manufacturer will not be responsible after the first year for any costs incurred in the removal or replacement, installation or reinstallation of the Product or of any part or component of the Product, or of any repaired or replacement part or component furnished by the Manufacturer under this Warranty for the Product. This Warranty does not cover breakage of glass or torn screening from any cause whatsoever.

#### **Access and Equipment**

The Manufacturer is not responsible for providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment necessary to access the Product for warranty service. The homeowner is responsible for ensuring reasonable access to both the interior and exterior of the Product at their own expense. This includes, but is not limited to, the removal of Product décor and security alarms, moving furniture, and providing any scaffolding or lift equipment required to reach Products that cannot be accessed with a standard 15-foot extension ladder. Failure to provide adequate access may result in delays or denial of warranty service.

#### **Residential 10-Year Limited Warranty, Commercial 3-Year Limited Warranty – Factory Applied Exterior Colors**

The factory-applied exterior coating on the Products is warranted against peeling, flaking, chipping, blistering and significant ultraviolet fading or discoloration (greater than 5 Delta E units) caused by natural environmental conditions, for ten (10) years from the date of

Products purchase for the Original Purchaser–Present Property Owner (Three (3) years for Commercial Applications) and is subject to the transferability limitations set forth in the Limited Warranty.

The Manufacturer, in its sole and unilateral discretion, will make the final determination as to whether any claim for fading, discoloration, or color change is a covered claim under this Warranty. If the Manufacturer determines a claim to be a covered claim, the Manufacturer will either replace the affected Product(s) or refinish the affected Product(s). Replaced or refinished Products or components are not guaranteed to match the original Products due to the normal effects of weathering over time.

#### **Limited Warranty Transferable to Successor Owner**

This Warranty for the Products is transferable one time by the Original Purchaser–Present Property Owner to the successor owner of the property, within the first twenty (20) years from date of Product installation. Upon transfer, the transferred warranty period shall be limited to the unexpired remaining portion of such twenty (20) years from date of Product installation, and shall not be further transferable.

In the event of property transfer, the Manufacturer will be responsible for charges based on the following schedule on a pro rata basis:

0 - 5 Years.....	100%
More than 5 but less than 7 .....	90%
More than 7 but less than 8 .....	80%
More than 8 but less than 9 .....	70%
More than 9 but less than 10 .....	60%
More than 10 but less than 11 .....	50%
More than 11 but less than 12 .....	40%
More than 12 but less than 13 .....	30%
More than 13 but less than 14 .....	20%
More than 14 but less than 20 .....	10%
More than 20 .....	0%

The basis for computing the cost of material for repair or replacement shall be current market prices.

#### **Fall Prevention**

Under no circumstances does the Manufacturer represent or warrant that the Products are suitable for fall prevention. The Manufacturer shall not be responsible or liable in any manner for any damages or bodily injury arising from or related to the failure of the Products to prevent falls.

#### **Property Owner Claim Procedure and Other Warranty Provisions**

Any claims for defects under this Warranty should be submitted online at [www.associatedmaterials.com/warranty](http://www.associatedmaterials.com/warranty) promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of Product installation, together with the name of contractor, and proof of purchase, proof of property ownership and transfer info as requested. Allow a reasonable time for inspection purposes if determined to be necessary.

If the Products do not conform to this Warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this Warranty, then the Manufacturer agrees, at its option, to repair or replace the defective part or component of the Product free of charge, which shall be shipped to the Manufacturer, transportation charges prepaid, or upon prepayment of any applicable prorated amount then due from the Original Purchaser–Present Property Owner. The Property Owner will be responsible for return transportation charges back to the property location.

Replacement parts or components furnished by the Manufacturer under this Warranty will have the standard color available at that time. A color variance may occur between the new replacement part or component in comparison to the original Product due to weathering exposure and would not be indicative of defects in the part or component.

The Manufacturer reserves the right to discontinue or change any Products as manufactured. If the part or component of the Product originally installed is not available and the Manufacturer determines to make replacement, the Manufacturer shall have the right to substitute a compatible part or component, apportioned when pro rata basis applies over the warranted time period for usage to refund date. In the event of a discontinued Product, the Manufacturer may, at its sole discretion, provide the claimant with a refund to cover the cost of repairing or replacing the defective Products part or

component. This refund will be equal to the amount the Manufacturer can purchase a similar product or part for at the time the claim is submitted, less the pro rata portion of the product's or part's used warranty value.

The Manufacturer does not warrant installation nor defects caused by installation. Improper installation may void this Warranty. This Warranty covers only the specific manufacturing defects as specified herein.

This Warranty does not cover any other damages or material failure including, but not limited to, normal weathering of sash frames and mainframe, and screen and screen frame, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hard water stains, hail, lightning, earthquake or other Acts of God, acts of civil unrest, chemical pollutants, chemicals, brick wash, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond the Manufacturer's control. This Warranty does not apply if the Products are painted, varnished or coated with any other substance. The Manufacturer is not responsible for problems relating to barrier EIFS or any system that does not allow for the proper management of moisture within the wall system. The Manufacturer's warranty does not cover damage, discoloration, warping, or deterioration caused by reflection, absorption and buildup of heat greater than 160°F on the Product surfaces due to radiant exposure to sunlight, solar energy, UV light, or any other source of heat.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which the Manufacturer has no control, contribute to the severity of these conditions.

Caulking may be necessary on some installations to seal the frames or trim package against water and/or air infiltration. Caulking is considered a maintenance issue and is the responsibility of the homeowner. It is not considered part of the Product and is not covered under this Warranty.

Condensation on Products may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the Product. This Warranty does not cover condensation nor frost or freezing from condensation on the Products.

This Warranty is limited to the Manufacturer's furnishing repaired or replacement parts or components of the Product, free of charge, within the time period specified, or as applicable, upon payment in advance of any pro rata amount then due from the Original Purchaser–Present Property Owner, according to the provisions of this Warranty, on the Manufacturer receiving from the Property Owner any such claimed defective parts or components of the Product, and with return transportation charges for any repaired or replacement Product part or component being at Property Owner's responsibility, as provided.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE MANUFACTURER DISCLAIMS ANY OTHER WARRANTY EXPRESS OR IMPLIED, THAN THAT PROVIDED FOR HEREIN. THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED PRODUCT. THE MANUFACTURER DOES NOT AUTHORIZE ANY PERSON INCLUDING ITS REPRESENTATIVES, TO MAKE ANY REPRESENTATION OR TO OFFER ANY WARRANTY, CONDITION OR GUARANTY IN RESPECT OF THE PRODUCT OTHER THAN THIS WARRANTY.

THIS WARRANTY CANNOT BE MODIFIED EXCEPT IN WRITING SIGNED BY THE MANUFACTURER'S WARRANTY MANAGER. THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST THE MANUFACTURER AND UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE FOR AN AMOUNT GREATER THAN THE ORIGINAL INSTALLED COST OF THE PRODUCT OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF USE, OR DAMAGE TO THE BUILDING OR ITS CONTENTS. INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL NOT BE RECOVERABLE EVEN IF THE REMEDIES OR THE ACTIONS PROVIDED FOR IN THIS WARRANTY FAIL OF THEIR ESSENTIAL PURPOSE. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY DAMAGES WHICH ARE BASED UPON NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY OR

# EXTERIOR LAMINATED FILM LIMITED WARRANTY RIDER

## SUPPLEMENT TO GENTEK LIFETIME LIMITED WARRANTY

This Exterior Laminated Film Limited Warranty Rider ("Rider") supplements the applicable Gentek Windows and Patio Doors Lifetime Limited Warranty ("Limited Warranty"). FOR A COPY OF THE LIMITED WARRANTY, visit [www.gentekbuildingproducts.com/support/warranty/](http://www.gentekbuildingproducts.com/support/warranty/). In the event of any conflict between the terms of this Rider and the Limited Warranty, the terms of this Rider will govern. Capitalized terms not defined herein shall have the meaning set forth in the Limited Warranty.

### COVERAGE

Subject to the limitations and exclusions set forth in the Limited Warranty and this Rider, the Exterior Laminated Film (hereafter, the "Laminate") on the Products is free from manufacturing defects when properly installed and subject to normal use.

The Laminate is warranted against the loss of adhesion of the Laminate to the vinyl substrate, cracking, shrinking, blistering, and significant ultraviolet fading or discoloration (gray scale stage  $\geq 3$ ) caused by natural environmental conditions, for ten (10) years from the date of Products purchase for the Original Purchaser-Present Property Owner (Three (3) years for Commercial Applications) and is subject to the transferability limitations set forth in the Limited Warranty. The Manufacturer, in its sole and unilateral discretion, will make the final determination as to whether a claim is covered, including but not limited to, whether any claim for fading, discoloration or color change is a covered claim under this Rider and the Limited Warranty.

If the Manufacturer determines a claim to be a covered claim, the Manufacturer will either repair the Laminate or replace it. Repairs may include touching up the Laminate with marking utensils or replacing portions of affected Laminate. The Manufacturer in its sole and unilateral discretion, will make the final determination as to the appropriate method of Laminate repair. Repaired or replaced Laminate is not guaranteed to match the original Laminate on the Products due to the normal effects of weathering over time. All repaired or replaced Laminate will be warranted for the balance of the warranty period remaining from the time of original purchase of the Products under this Rider.

### CONDITIONS WHICH WILL VOID THE LAMINATE WARRANTY:

- Removal of protective film on the Products prior to installation.
- Use of harsh chemicals or chemical solvents on the Laminate.

### EXCLUSIONS FROM THE LAMINATE WARRANTY:

- Normal wear and tear to the Laminate.
- Defects in the Laminate caused by the application of stucco, mortar, or construction overspray to the Laminate.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, MANUFACTURER DISCLAIMS ANY OTHER WARRANTY AS TO THE LAMINATE, EXPRESS OR IMPLIED, OTHER THAN THAT PROVIDED FOR HEREIN. THIS RIDER, AND THE LIMITED WARRANTY, ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED LAMINATE. THIS RIDER CANNOT BE MODIFIED EXCEPT IN WRITING BY AN AUTHORIZED REPRESENTATIVE OF MANUFACTURER.

**This Rider applies to all Products Manufactured on or after January 30, 2026.**

Associated Materials Innovations,  
a division of Associated Materials, LLC  
3773 State Road  
Cuyahoga Falls, Ohio 44223

**For warranty questions:** call 1-800-489-1144 or visit [gentekbuildingproducts.com/support/warranty/](http://gentekbuildingproducts.com/support/warranty/)



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