

# 20-YEAR LIMITED WARRANTY RIDER

## SUPPLEMENT TO GENTEK LIFETIME LIMITED WARRANTY

This Integrated Mini Blinds Limited Warranty Rider (“Rider”) supplements the applicable Gentek Windows Lifetime Limited Warranty for manufactured windows and patio doors (“Limited Warranty”). FOR A COPY OF THE LIMITED WARRANTY contact an authorized Gentek Window Dealer, or Gentek at [www.gentekinc.com](http://www.gentekinc.com); P.O. Box 110, Akron, OH 44310 or call 1-800-489-1144. In the event of any conflict between the terms of this Rider and the Limited Warranty, the terms of this Rider will govern.

### COVERAGE

Subject to the limitations and exclusions set forth in the Limited Warranty and this Rider, Gentek Patio Doors with Integrated Mini Blinds (hereinafter referred to as “Product”) are free from manufacturing defects when properly installed and subject to normal use.

For a period of twenty (20) years from the date of Product purchase for the Original Purchaser, Gentek will, at its option, either repair or replace the defective Product with a comparable product. Gentek’s liability is limited to repairing or replacing the Product; Gentek will not be responsible for labor, removal of the original Product, installation of replacement Product, shipping charges or other costs or expenses incurred by the Property Owner. If Gentek elects to replace the Product, the replacement Product will be warranted for the balance of the warranty period on the original Product. For a period of ten (10) years, from the date of purchase, Gentek will pay 100% of the cost of repair or replacement of the Product. Thereafter, Gentek will pay a percentage of the cost of repair or replacement of the Product as set forth in the following prorated schedule:

Number of Years Claim Is Made From the Original Date of Purchase	Percentage of Costs Borne by Gentek*
1 – 10 years.....	100%
11th year.....	80%
12th year.....	70%
13th year.....	60%
14th year.....	50%
16th – 20th year.....	30%

\*The basis for computing the cost of material for repair or replacement shall be current market prices.

### CONDITIONS WHICH WILL VOID THE WARRANTY:

- If the glass surface is fractured or broken.
- If the seal is subjected to standing water or other liquids.
- If the Product is damaged or altered by handling, storage, or installation contrary to Industry standards.
- If the Product is damaged by incompatible glazing lubricants, glazing soaps, glazing gaskets, glazing sealants, films, paints, solvents, insulation or chemical fumes.
- If the Product is installed in or submitted to high heat conditions, high moisture conditions, high vibration or extreme temperature changes.
- If the Product is installed in sloped glazing.
- If the Product is installed in high heat conditions, such as behind a storm door, or painted a dark color.
- If the Product is subjected to stress resulting from localized application of heat, movement of building, and /or building components, or expansion or contraction of framing members.
- If the Product has been discarded or destroyed or Gentek is denied the ability to field inspect the Product or the Product is otherwise unavailable for inspection by Gentek.

### EXCLUSIONS FROM THE WARRANTY:

- Defects arising from damage to the capillary tube, such as crimping or dirt/debris obstructing the opening of the capillary tube.

- Defects or damages arising from improper handling, cleaning or maintenance, defective or improper glazing, installation or finishing (including glazing installation or finishing not in accordance with Gentek’s instructions), accident, act of God, intentional human acts, misuse, abuse or any circumstances beyond the control of Gentek.
- Shipping or other charges incurred or claimed by the Customer.
- Accessories manufactured by others.
- Normal wear and tear to Product.
- The application of any after-market products including, but not limited to, tints, films and protective coatings.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, GENTEK DISCLAIMS ANY OTHER WARRANTY EXPRESS OR IMPLIED, THAN THAT PROVIDED FOR HEREIN. THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED PRODUCT. RECOMMENDATIONS FOR THE USE OF INTEGRATED MINI BLINDS MADE BY GENTEK TO CUSTOMER ARE BASED ON DATA BELIEVED TO BE RELIABLE, BUT GENTEK MAKES NO WARRANTY OF ANY RESULTS THAT CUSTOMERS MAY OBTAIN IN ANY PARTICULAR APPLICATION. GENTEK DOES NOT AUTHORIZE ANY PERSON INCLUDING ITS REPRESENTATIVES, TO MAKE ANY REPRESENTATION OR TO OFFER ANY WARRANTY, CONDITION OR GUARANTY IN RESPECT OF THE PRODUCT OTHER THAN THIS WARRANTY. THIS WARRANTY CANNOT BE MODIFIED EXCEPT IN WRITING SIGNED BY GENTEK’S WARRANTY MANAGER. THIS LIMITED WARRANTY SHALL BE THE OWNER’S SOLE AND EXCLUSIVE REMEDY AGAINST GENTEK AND UNDER NO CIRCUMSTANCES SHALL GENTEK BE LIABLE FOR AN AMOUNT GREATER THAN THE ORIGINAL INSTALLED COST OF THE PRODUCT OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF USE, OR DAMAGE TO THE BUILDING OR ITS CONTENTS. INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL NOT BE RECOVERABLE EVEN IF THE REMEDIES OR THE ACTIONS PROVIDED FOR IN THIS WARRANTY FAIL OF THEIR ESSENTIAL PURPOSE. GENTEK SHALL NOT BE LIABLE FOR ANY DAMAGES WHICH ARE BASED UPON NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY OF LIABILITY OTHER THAN THE EXCLUSIVE LIABILITY SET FORTH IN THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

### CLAIMS PROCEDURE

Customer must give Gentek written notice at [www.gentekinc.com](http://www.gentekinc.com) within twenty-five (25) days after Customer learns of the occurrence of facts or events upon which a warranty claim is based, describing the defect claimed and referring to this Limited Warranty Rider and date of patio door installation, together with the name of the dealer, proof of purchase, proof of property ownership and transfer information as requested. Allow a reasonable time for inspection purposes if determined to be necessary. Upon request by Gentek, Customer may be required to return any defective Product at its cost to Gentek for Gentek’s inspection, or to provide other details of and evidence substantiating the Customer’s warranty claim. In such event, the Customer must obtain a return authorization from Gentek prior to returning any allegedly defective Product. The Customer is responsible for prepayment of any applicable prorated amount and return transportation charges back to the property location.

INTEGRATED MINI BLINDS ON SLIDING PATIO DOORS



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## CARE AND CLEANING

We recommend that the patio doors are cleaned regularly with a soft, damp cloth. If necessary, a mild detergent or soap solution in lukewarm water may be used. Avoid use of bleach, polishes, abrasive or organic solvent cleaners.

**This Rider applies to all Products Manufactured on or after June 1, 2017.**

Associated Materials Innovations,  
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3773 State Road  
Cuyahoga Falls, Ohio 44223

**For warranty questions:** call 1-800-489-1144 or visit  
[gentekbuildingproducts.com/support/warranty](http://gentekbuildingproducts.com/support/warranty)



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